



Confederated Tribes of Warm Springs, Oregon
Public Utilities Branch
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DRINKING WATER WARNING

The Warm Springs Water Treatment Plant has high turbidity levels

BOIL YOUR WATER FOR THREE MINUTES BEFORE USING

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. A water sample taken on April 7th, 2019 showed turbidity levels of 1.10 turbidity units with consecutive exceedances on April 8th, 2019 of 3.88 turbidity units and on April 9th, 2019 of 3.48 turbidity units. This is above the standard of 0.3 turbidity units. Because of these high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

What Should I Do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil for at least (3) three minutes, and let cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water. **ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.**
- *Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. People with severely compromised immune systems, infants, and some elderly may be at risk. These people should seek advice from their health care providers about the drinking water.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

What is being done?

- The operators at the water treatment plant are currently disassembling the chemical pumps and repairing/rebuilding them so that we have the correct dosages being used to treat for the turbidity. The recent high water events have caused an increased usage that the operators didn't catch in time.
- Once the chemical pumps are fixed the operators will be doing a series of filter backwashes to bring the turbidity back into compliance and we will lift the boil water notice shortly thereafter.
- As a precautionary measure, we will be taking random water samples for BacT testing and the distribution crew will be doing some system flushing.

For more information, please contact Chico Holliday at (541) 553-3246 or by email at chico.holliday@wstribes.org

This notice is being sent to you by the Warm Springs Water Treatment Plant

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